

## Ordering a MMOG.np Licence

To obtain a licence; select the appropriate licence; enquire about payment

**IMPORTANT NOTE: It is not possible to purchase, download or use an Excel Workbook for MMOG/LE v5**

<b>Where</b>	<a href="http://www.odette.org/mmog/information#mmog-licence">www.odette.org/mmog/information#mmog-licence</a>
<b>Resources</b>	<a href="#">FAQs</a> Ordering an MMOG licence and registering your MMOG account
<b>Order Helpdesk</b>	In English, French, German, Turkish Business hours: 09.00 – 17.00 CET - Response time: 1 working day Email: <a href="mailto:info@odette.org">info@odette.org</a>

## Operating the MMOG.np Application

To register an account; set up an ecosystem; start the assessment process

**IMPORTANT NOTE: Microsoft no longer supports Internet Explorer. Therefore, we cannot support troubleshooting any issues with Internet Explorer. Please ensure you are using an alternate web browser before contacting your help desk.**

<b>Resources</b>	<a href="#">Quick Start Guide</a> Obtaining and installing your licence key and importing catalogues Setting up your MMOG.np ecosystem
<b>User Helpdesk</b>	In English. Business hours: 09.00 – 17.00 CET - Response time: 1 working day Email: <a href="mailto:mmog@odette.org">mmog@odette.org</a>

## Regional User Helpdesks

### China

Email [cs@cedex.cn](mailto:cs@cedex.cn)  
Phone 010 6240 2308  
027 6360 3368  
Wechat cedex001

### North America

Business hours: 8:00 am - 5:00 pm EST  
Email [mmogle\\_help\\_desk@basics-llc.com](mailto:mmogle_help_desk@basics-llc.com)  
Web <https://basics-llc.com/mmog-le-help-desk/>

## Completing a MMOG/LE Assessment

To understand the MMOG/LE Assessment Process, receive help in completing assessments and meeting customer specific requirements

<b>Resources</b>	<a href="#">Introduction to MMOG/LE</a>
<b>Training</b>	<a href="http://www.odette.org">www.odette.org</a> <a href="http://www.aiag.org">www.aiag.org</a>

